

## What we can learn:

*A preliminary snapshot from the  
Outsider's perspective on NDIS*

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## Content

- ♠ What has happened
- ♠ The discussions and concerns observed
- ♠ Useful references for designing Chinese long term care and support system
- ♠ Some preliminary thoughts/reflections

## What has happened

- Historical linkage
- Wide consultations and deep listening
- From legislation/rules, trials to the wider implementation
- Self-monitoring and reflection for better policy implementation from the state governments, NDIA, academia, the disabled community and other related stakeholders
- Disability community continually involved and advocated

## **Obervation One: Some challenges to date**

**From the Macro-perspective:  
governance, finance, social  
/environmental barriers; too many laws  
and rules.**

## **Observation Two: Some challenges to date**

**From the Meso-perspective: organizational development and adjustment (service/care quality, a sustainable and healthy workforce)**

## **Obervation Three: Some challenges to date**

**From the Micro-perspective: (individual) necessary and reasonable support needs unmet; realization of personal social-economic participation; from the implementation point of view: issues like planning, funding management, service ordination.**

## What I can learn that is useful for Chinese situation

- ☆ Deep and wide listening through consultations from groups that come from different levels and economic-social status.
- ☆ Establish a legal environment with some rules/ policies arising from political consensus leading to a clear mission.
- ☆ Encourage local innovation and find ways to service the local needs with “not one size fits all”.
- ☆ Financial security.
- ☆ Encourage advocacy, but avoid one group (some elite with disability) taking over the others. Keep a watch out for the silent groups.

## Some deep reflections

- ★ Ideology matters? Neo-liberalism can free who? Cash for care can buy tenders and responsive services? Personal budgets can demonstrate everyone's rationality? Care becomes commodity leaving the disabled person with the question who can he/she trust?
- ★ Boundaries difficult to establish between the state (the local governments) and the individual, between the individual person, his/her community and the wide society?
- ★ Unmet need (always there) vs. rights/reponsibilities/contribution in one specific society?
- ★ Every Australian Counts includes everyone with or without disabilities, puts the disability issue into the big context.



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**Thank you for your attention and time.  
Any question?**

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