



Making services safer
and more respectful

ASID conference November 6-8th 2019

This was our team



Helps

- Good people
- Trust
- When things are well organised
- Feeling like you belong
- Having a say



Hard

- When others didn't listen
- When you couldn't have a say
- When services were badly organised
When things didn't change to make people safer



Ideas

- Good people
- Having someone to trust



Trusting people

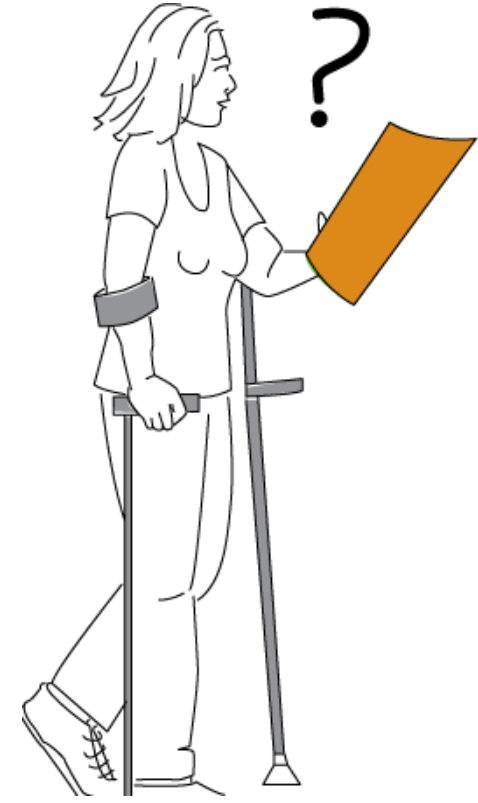
- Have they done the right thing by you?
- Have they shown they care for you?
- Have you talked to them before and did they help?
- Did they give you good ideas and advice?
- Did they listen and help you feel better?
- Did they tell you where else you could go for help?





Ideas

Having good support workers



Ideas

Knowing about your rights

Ideas

- ACTION!
- When something needs to get better – doing something about it
- Having a say





Thank you for listening